

Sorted by Work Order Code

WO Code	Description	Completed	Outstanding	New
BP	Brush Pickup	4	3	7
CFL	Check for Leak	20	1	0
CO	Change Out Meter	0	1	0
COR	Change Out Register	0	0	2
CP	Check Water Pressure	1	0	0
FR	Final Read	39	0	1
LK	TURN WATER OFF FOR LEAK/REPAIR	10	0	0
LKM	Leak at Meter	3	0	0
LL	Locate Lines	0	1	0
LM	Lock Meter	3	0	0
MI	Miscellaneous	23	7	6
PD	Paid Turn Water Back On	18	0	0
PM	Pull Meter	1	0	0
RR	Re-Read	4	0	0
SB	Sewer Back Up	10	0	0
SR	Start Read	43	0	0
STR	Street Repairs Requested	12	5	3
TOS	Turn Sprinkler Meter On	1	0	0
TWO	Repairs Complete Turn Water On	5	0	0
Report Total:		197	18	19

Active water accounts: 2,428

Total meters read: 2,702

CITY OF MINEOLA
Work Order Tracking Report By Requested Date
Completed From: 04/01/2019 To: 04/30/2019

Account Number	S T	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
004-0017600-001	A	MOSS CHRISTINE 673 KEVIN DRIVE	11223	Sewer Back Up Instructions: please run asap Field Comment: ran & cleared sewer line and sewer main & talked to customer.	03/29/19-11:48	03/29/19-11:48	04/01/19-09:28	1		04/01/19	9956881	12097336	
002-0021800-015	A	ORTEGA FRANCISCA 132 WOOD	11238	Sewer Back Up Instructions: Field Comment: ran and cleared sewer service line	04/01/19-12:57	04/01/19-12:57	04/02/19-08:10	1		04/02/19	10474143	10920447	
002-0011900-019	A	CONNER PATRICK N 310 N. LINE	11241	Sewer Back Up Instructions: SEWER BACKING UP IN HOUSE AND WHEN HE TOOK CLEAN OUT COVER OFF IT BLEW SEWER ETC OUT Field Comment: sewer main was stopped up, cleared main.	04/01/19-16:44	04/01/19-16:44	04/02/19-09:12	1		04/02/19	10474267	10712285	
004-0029100-000	A	MINEOLA PACKING CO 906 E. BROAD	11243	Sewer Back Up Instructions: Customer is cleaning their side. Please go ASAP Field Comment: ran and cleared customer line	04/02/19-09:13	04/02/19-09:13	04/02/19-15:17	1		04/02/19	8398505	10322567	
004-0019800-004	A	GOMEZ ELMORE STACIE 1120 E. MC DONALD	11264	Sewer Back Up Instructions: Sewer back up Field Comment: Ran sewer main. No stoppage found. Called out by dispatch. RO	04/05/19-08:45	04/04/19-19:16	04/04/19-20:30	1		04/04/19	9956894	12099615	
002-0015520-001	A	HASSAN KHALED 218 CHEEK ST #102	11272	Sewer Back Up Instructions: Customer might have sewer backing up in the bath tube. they said there were nasty stuff in the water while using the bath tube. Field Comment: some mildew on shower curtains, needs to be cleaned with Tilex. Spoke with the customer.	04/05/19-15:36	04/05/19-15:36	04/08/19-09:47	1		04/08/19	11194898	12505941	
002-0021800-015	A	ORTEGA FRANCISCA 132 WOOD	11287	Sewer Back Up Instructions: Sewer is backing up. Please check if the customer have tree roots in the sewer line. They were there last week to clear the sewer line. Field Comment: customer was backed up on their side, spoke with owner	04/10/19-10:23	04/10/19-10:23	04/10/19-16:02	1		04/10/19	10474143	10920447	
006-0020100-008	A	CINTRON HUGO L 218 SUE LANE	11350	Sewer Back Up Instructions: Sewer back up Field Comment: Ran customer clean out to clear stoppage. Called out by dispatch. JC	04/22/19-10:36	04/20/19-09:39	04/20/19-10:30	1		04/20/19	10070888	12083779	
002-0019600-004	A	DAVLIN BRYAN 137 FRANCIS	11379	Sewer Back Up Instructions: Plumber is there, requested clear sewer line Field Comment: line was clear, ran customer line and main anyway.	04/23/19-13:11	04/23/19-13:11	04/24/19-10:10	1		04/24/19	10474147	10708051	
002-0023600-002	A	PRUITT HAYES GAY 1628 W. BROAD	11430	Sewer Back Up Instructions: customer says she hears gurgling noises every time the water is used. she said a plumber came out and told her it might be a city issue? Field Comment: customer does have a cleanout. sewer main is running fine. they will have to call a plumber.	04/29/19-15:59	04/29/19-15:59	04/30/19-14:26	1		04/30/19	10474118	10923221	
Number of work orders:			10	Units:	10	Completed:	10	Not Completed:	0				

ubawotr
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CITY OF MINEOLA
Work Order Tracking Report By Requested Date
Completed From: 04/01/2019 To: 04/30/2019

05/08/19
08:35

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Account Number	S	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
006-0000200-006	A	JACKSON MYRA 1701 HERITAGE DRIVE	11420	Street Repairs Requested	04/29/19-10:06	04/29/19-10:06	04/30/19-13:22	1		04/30/19	9956840	12097270	
				Instructions:	Repair several pot holes at the intersection of Heritage Dr & Nancy Dr. The entrance to Heritage Square Addition.								
				Field Comment:	Repaired several pot holes at the intersection of Heritage Dr & Nancy Dr. The entrance to Heritage Square Addition. MH								
004-0010300-004	A	MALDONADO RUBIO R 407 N. GRAHAM	11429	Street Repairs Requested	04/29/19-14:43	04/29/19-14:43	04/30/19-13:21	1		04/30/19	9957243	12100010	
				Instructions:	Repair pot holes at corner of Graham St & E Buchanan St								
				Field Comment:	Repaired pot holes at corner of Graham St & E Buchanan St. MH								
Number of work orders:		12	Units:	12	Completed:	12	Not Completed:	0					

CITY OF MINEOLA
Work Order Tracking Report By Requested Date
Completed From: 04/01/2019 To: 04/30/2019

Account Number	S T	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
004-0013500-002	A	MCGEE COLTEN D 132 CIRCLE DR.	11191	Brush Pickup	03/26/19-15:18	03/26/19-15:18	04/03/19-07:54	1		04/03/19	7877163	10318550	
				Instructions: Pick up brush									
				Field Comment: Picked up brush. JM									
001-0014650-000	A	KRATZMEYER GINGER 954 UNIVERSITY	11259	Brush Pickup	04/04/19-13:11	04/04/19-13:11	04/04/19-08:41	1		04/04/19	9568752	12099905	
				Instructions: Customer cut down tree & said it is in roadway.									
				Field Comment: Moved tree out of roadway. CM									
001-0011800-005	A	DIMOCK KEITH E 512 UNIVERSITY	11289	Brush Pickup	04/10/19-10:29	04/10/19-10:29	04/15/19-07:33	1		04/15/19	9955474	10203746	
				Instructions: Pick up brush									
				Field Comment: Picked up brush. MH									
001-0018800-006	A	BIGGS MARSHA 414 CLARA STREET	11304	Brush Pickup	04/11/19-12:43	04/11/19-12:43	04/15/19-07:34	1		04/15/19	9957152	12100514	
				Instructions:									
				Field Comment: Picked up brush. MH									
Number of work orders:		4	Units:	4	Completed:	4	Not Completed:	0					